

Listening to your equipment support needs



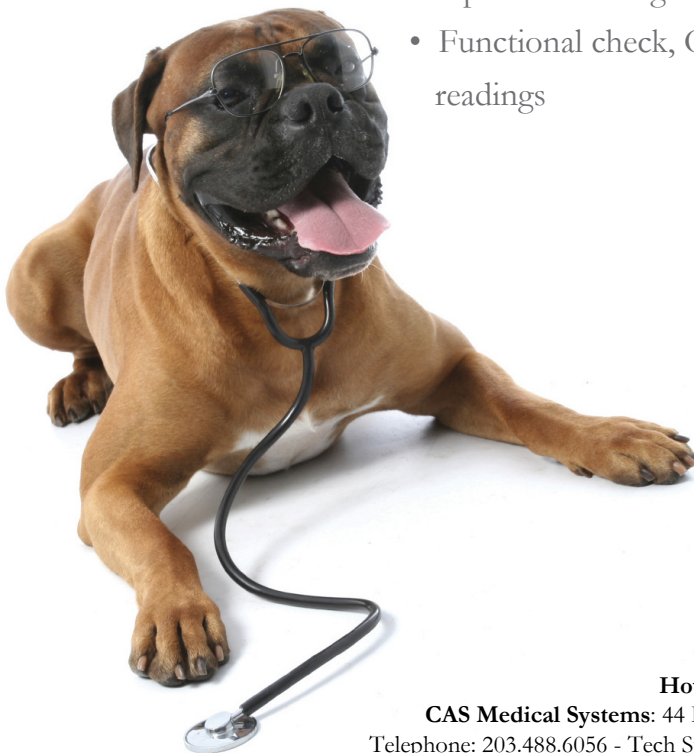
Cardell® Preventative Maintenance Program

This program is designed for monitors to go through a like new process, aiding in maximizing their life span. By sending your monitor in for a PM we are able to:

CASMED is proud to serve the needs of the worldwide healthcare community, especially our four legged patients.

Everyday, CASMED products are being used as critical components in the patient care process. The customer support team understands this responsibility and is committed to providing the highest level of support and attention.

- Perform internal design revisions and update software
- Replace the NIBP receptacle along with any other connections that may have become loose preventing air leaks at hose connection
- Battery replacement for longer use between chargings
 - Existing battery pack to be returned with monitor (or additional charges may be incurred)
- Test all accessories sent in with the monitor
- Replacement of temperature connection to prevent intermittent temperature readings
- Front panel keyswitch and housing replacement as needed returning unit to like new condition
- NIBP Pneumatic check
- Monitor Safety Leakage Check/ Hi Pot Test
- Updated labeling
- Functional check, QA Testing and calibration of the unit for more accurate readings



If you are interested in our Preventative Maintenance Program, please contact CASMED Customer Support for current pricing and to set up an RMA.

Thank you for allowing CASMED to continue to support your equipment servicing needs.

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How to Reach Us:

CAS Medical Systems: 44 East Industrial Road, Branford, CT 06405
Telephone: 203.488.6056 - Tech Support: 800.581.7806 - Toll Free: 800.227.4414
www.casmed.com