

Customer Support Programs

Listening to your equipment support needs



CASMED is proud to serve the needs of the worldwide healthcare community. Everyday, CASMED products are being used as critical components in the patient care process. The customer support team understands this responsibility and is committed to providing the highest level of support and attention to help meet your needs.

FORE-SIGHT® Absolute Tissue Oximeter One Year Extended Warranty

CASMED ordering P/N: 99-99-0114

Our service department is dedicated to keeping CASMED equipment running at peak condition. Our Extended Warranty can be purchased at time of monitor purchase and begins after initial product warranty expires.

During the extended warranty period CASMED warrants the following:

- Monitor fully covered for all parts and labor on repairs due to manufactures defects, workmanship or failed components
- Specialized trained technicians assess and repair equipment
- Monitor undergoes intensive functional tests, final test procedures & safety test procedures
- Freight will be covered by issuing a call tag for return of monitor, return shipping also covered back to customer
- Calibration of laser circuitry for most accurate readings if required
- Accesories assessed if returned
- Final functional and Quality testing

CASMED ensures no customer downtime as loaners are available upon request.

Thank you for allowing us to support your equipment servicing needs. Please contact CASMED Customer Support and to set up an RMA for return or for more information.

Note: Damage to any part through misuse, neglect, or accident or by affixing any accessories or attachments other than CASMED authorized accessories or attachments, is not covered by warranty.

Extended warranty does not apply to accessories shipped with the monitor at time of purchase, or additional accessories purchased for use with this monitor.



FORE-SIGHT
Absolute Tissue Oximeter

How to Reach Us:

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